



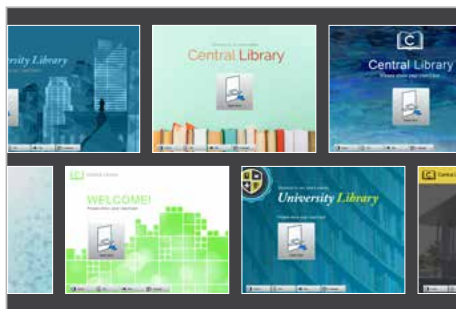
bibliotheca flex AMH™ software

Intuitive materials handling software designed specifically for library users and staff

The patron-facing quickConnect™ AMH software delivers an engaging experience for users of all ages and abilities – making returning library items a breeze. Staff utilize flex AMH™ software to easily monitor the health of the system, make changes to the user interface and design custom receipts.



Self-service is only convenient if it's easy



Creative + welcoming screen welcomes and invites users

Design the main welcome screen to create a familiar, inviting experience that is unique to your library. Update logos, text, languages and informational messages to reinforce your library's brand and meet the unique needs of your users.



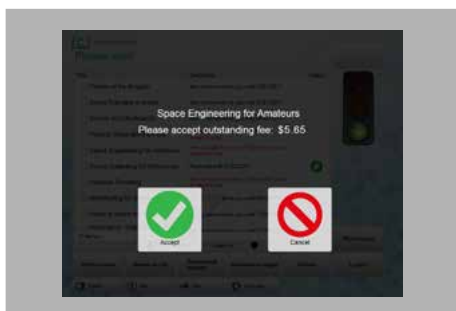
Engage with users in their preferred language

quickConnect AMH is available out of the box in 24 languages, providing a welcoming and familiar experience to your multilingual community. A single pop-up selector is available from the welcome screen, offering languages to choose from, perfect for users who understand little to no English.



Confirm return details with easy-to-read information

When returning items, the screen area magnifies, dedicating optimal space to display book titles and return dates. In addition, account info relevant to the user displays in a convenient way together with all current transaction information.



Intuitively prompt users when a response is needed

When specific information needs to be presented, or an action is required, an overlay prompt appears on screen, providing clear direction for the user and ensuring no other part of the screen can be touched by mistake.



Provide easy-to-use keyboards to enter user details

A function-specific keyboard floats onscreen when needed, the buttons of which change depending on the type of information required. For example, when entering account details, the full QWERTY keyboard is replaced by a simple numeric interface.

Benefits of flex AMH™ software for library staff



View real-time updates from any location with ease

The entire health of the flex AMH system can be seen from one location via flexVisualizer.* This allows you to address any system issues quickly and efficiently, monitor entire systems, even those that span multiple floors, and determine which bins need to be emptied.



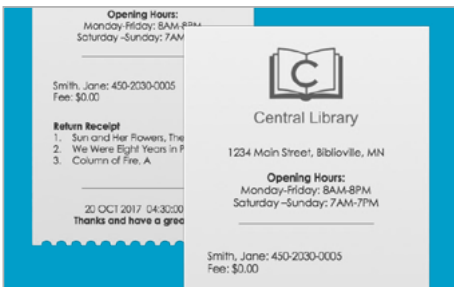
Design your library's custom hold slip

Configure and design hold slips to print when reserved items are returned. Match these hold slips to your library's existing hold slip structure to ensure efficient processing and pick-up by users. Get items to their correct destinations faster, reducing headaches and overall conversion time.



Easily backdate returned items for accurate processing

Back-date return time for items placed in external or nonautomatic book drops on weekend and holidays. Improve backroom workflow and provide a seamless process for items returned outside of regular open hours.



Share informative receipts with users

Customize and share vital library messages, hours, opening times and more with a few simple clicks. Receipts available for users to print or email.



Allow users to return all items to the library, even for others!

Configure your flex AMH to accept returns without a user login required, allowing users to return items for friends and family with ease.



Aggregate multi-branch statistics centrally

quickConnect AMH works seamlessly with libraryConnect devices, delivering valuable analytics and reporting from flex AMH systems located in multiple branches.

* Accessed via libraryConnect devices

Although we make every effort to ensure information is correct at the time of release, it is possible that specifications and features may vary or change over time. bibliotheca therefore makes no representations or warranties as to the completeness or accuracy of the information contained within this document.

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